**Video Title:** Healthcare Heroes/Information Systems

**Video URL:** <https://www.youtube.com/watch?v=prIW7n50wRM>

**Running Time/Source:** 0:52, UW Health/YouTube

**Close Caption Available:** Yes

As a result of COVID-19, the Desktop Support Manager at UW Health had plan and execute in short order a major hardware and software deployment of laptops due to COVID-19.

Questions:

1. Why did COVID-19 forced UW Health to plan and execute as soon as possible a major hardware and software deployment of laptops?
2. Following the classification of information systems presented in chapter 17, what types of information systems do you think UW Health employees would need to use while working at home?