**Video Title:** Agile and Remote Work

**Video URL:** <https://www.youtube.com/watch?v=hwmuf-tNH0U>

**Run Time:** 5:44

**Source:** Mark Shead/YouTube

**Close Caption Available:** Yes

The general point of this cartoon video is that face-to-face communication is vital in organizations even when conducting remote work. Remote work is mentioned at several places in the textbook but featured in Chapter 15 on pages 361-369. When people rely on phones for remote meetings, they do not know who is really listening, and some people may leave the room while one person is on the phone. The agile aspect of remote work focuses on video conferencing. During video conferencing, all participants can be seen and heard. Instant messaging contributes to remote work, but is less effective than video conferencing,

Keeping the cameras on can help avoid embarrassing incidents such as making a negative comment about the personal hygiene of one group member when he or she is present. It is important for all members of the team to stay connected, with the radical suggestion made by the presenter that people who work remotely should leave the video equipment on all the time. The camera-on approach facilitates face-to-face communication.

*Questions for Thought and Discussion*

1. What might be a potential disadvantage of remote workers conducting their work with the

video cameras turned on continually.

2. What appears to be the difference between the video conference approach described in agile work and platforms such as Zoom and Skype?

3. What is your opinion of the effectiveness of instant messaging for remote work?

4. How might such heavy reliance on video conferencing contribute the problem of excessive collaboration?

5. In ten words or less, what is the key message contained in this video?